

# Other Sources of Help: Help with the Search

In addition to the efforts of the police and Missing People, there are other organisations which may be able to aid in the search for a missing person. A number of these organisations are listed below, arranged by the type of case they may be able to provide help with.

## Missing Children

### Child Exploitation and Online Protection Centre (CEOP)

CEOP has national responsibility for missing children and leads and co-ordinates efforts to find missing children.

**Tel:** 0870 000 3344

**Web:** <http://ceop.police.uk/>

### Missing Kids UK

The Missing Kids Website enables law enforcement agencies to instantly disseminate photographs of and information on missing children around the world for the public to view 24 hours a day, 365 days a year.

**Tel:** 0808 100 8777

**Web:** <http://uk.missingkids.com>

### Reunite

Provide advice, information and support to parents, family members and guardians who have had a child abducted or who fear child abduction. They also provide advice to parents who may have abducted their child as well as advising on international contact issues.

**Tel:** 0116 255 6234 (24 hours)

**Web:** [www.reunite.org](http://www.reunite.org)

## Adoption and Fostering

### International Social Services (ISS)

ISS works in partnership with statutory and voluntary agencies in the UK and around the world, facilitating a global exchange of information and access to Protection and Support Teams.

**Tel:** 020 7735 8941/4 (Monday- Friday 10.00- 1.00 and 2.00- 4.00)

**Web:** [www.issuk.org.uk](http://www.issuk.org.uk)

### (NORCAP)

Supports adults who have been affected by adoption and provides a specialist research service.

**Tel:** 01865 875000

**Web:** [www.norcap.org.uk](http://www.norcap.org.uk)

### TALK adoption

For young people up to the age of 25 who are adoptees, their siblings, friends or birth parents. Advice given on tracing relatives, rights, birth identity.

**Tel:** 0808 808 1234

**Web:** [www.afteradoption.org.uk](http://www.afteradoption.org.uk)

### The British Agency for Adoption and Fostering (BAAF)

Deal with issues and tracing concerning adoption and fostering.

**Tel:** 020 7421 2600

**Web:** [www.baaf.org.uk](http://www.baaf.org.uk)

## Human Trafficking and Refugees

### British Red Cross

British Red Cross offer a wide variety of support for vulnerable refugees and asylum seekers in the UK. For more information use the contact details below to find your local British Red Cross office. This service is only available in some parts of the UK.

**Tel:** 0844 871 11 11

**Web:** [www.redcross.org.uk/What-we-do/Refugee-services](http://www.redcross.org.uk/What-we-do/Refugee-services)

## United Kingdom Human Trafficking Centre

Families who suspect their missing loved ones were involved in human trafficking, can contact the Victim Care Unit for information.

**Tel:** 0114 252 3891

**Web:** [www.soca.gov.uk/about-soca/about-the-ukhtc](http://www.soca.gov.uk/about-soca/about-the-ukhtc)

## General Health and Mental Health

### Health Authorities in England and Wales

Families can contact the NHS if they believe their loved ones might be in care or have a history of mental health problems.

**Web:** [www.nhs.uk](http://www.nhs.uk)

## Missing Abroad Services

### Foreign and Commonwealth Office

The Foreign & Commonwealth Office in the UK does its work through a global network of 261 embassies, high commissions and other diplomatic posts in the relevant country overseas. Family should make contact with the office which deals with the country the missing person is believed to be living in. They will then liaise with the British consulate in that country.

**Tel:** 020 7008 1500 (24 hours)

**Web:** [www.fco.gov.uk/](http://www.fco.gov.uk/)

### FCO International Child Abduction Section

The FCO International Child Abduction Section assists British and Dual British nationals affected by parental child abduction or residence and contact disputes.

**Tel:** 0207 008 0878 or 0207 7008 1500 (24 hours)

**Web:** [www.fco.gov.uk/en/travel-andliving-abroad/when-things-gowrong/child-abduction](http://www.fco.gov.uk/en/travel-andliving-abroad/when-things-gowrong/child-abduction)

### International Child Abduction and Contact Unit (ICACU)

The ICACU is based within the Office of the Official Solicitor and Public Trustee. The ICACU can provide information and advice relating to international child abduction.

**Tel:** 0207 911 7127 (Monday- Friday 9.00- 5.00)

**Web:** [www.justice.gov.uk/guidance/protecting-the-vulnerable/officialsolicitor/international-child-abductionand-contact-unit/index.htm](http://www.justice.gov.uk/guidance/protecting-the-vulnerable/officialsolicitor/international-child-abductionand-contact-unit/index.htm)

## Interpol

Some missing person cases require international co-ordination or assistance, for example if a person goes missing while abroad or at sea. The UK police does not have the automatic right to go and investigate on foreign soil when someone goes missing overseas. In some cases, Interpol can assist the UK police by requesting that enquiries are made by the appropriate police force in the country in which the person has gone missing. Some information is available on the Interpol website:

**Web:** [www.interpol.int/Public/Children/missing/default.asp](http://www.interpol.int/Public/Children/missing/default.asp)

## Missing Abroad

Deals with incidents of UK Nationals Missing abroad where the person has recently gone missing; offers practical advice and works alongside the Foreign and Commonwealth Office.

**Tel:** 0207 047 5060 (24 hours)

**Web:** [www.missingabroad.org](http://www.missingabroad.org)

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For further information and guidance on the issues addressed in this guidance sheet, or for support relating to any aspect of someone going missing, call Missing People's free and confidential 24 hour helpline on **116 000** or email [116000@missingpeople.org.uk](mailto:116000@missingpeople.org.uk)

Whilst this information has been provided in good faith, it should not be taken as legal advice. For information tailored to your circumstances, please contact your police force, solicitor or an advisory organisation as appropriate to your query.

Please let us know whether this guidance has been useful, either by answering a few short questions at <https://www.surveymonkey.com/s/MissingPeopleGuidance> or by emailing your comments to [policyandresearch@missingpeople.org.uk](mailto:policyandresearch@missingpeople.org.uk)